

2012-39.A

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC

☐ CLEC

☐ ILEC

☐ Wireless

235022

CERTIFICATED COMPANY INFORMATION

SBC Long Distance

Company Name

SBC Long Distance, AT&T Long Distance

(210) 246-8041

Db/a/fka

Telephone #

1010 N St. Mary's Rm 1324

Mailing Address

San Antonio, Texas 78215-2109

City, State, Zip Code

1010 N St. Mary's Rm 1324

Business Location Same

San Antonio, Texas 78215

City, State, Zip Code

Bexar

County

REGISTERED AGENT INFORMATION

Registered Agent: Mark Hepburn

Mailing Address: 1010 N St. Mary's Rm 1324

City, State, Zip Code: San Antonio, Texas 78215

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Same _____
General Manager (Include address if different than above.)

Telephone Number

Facsimile Number

E-mail Address

B. Chris Timmermans _____
Customer Relations /Complaints Representative (Include address if different than above.)

1-816-251-3255

/ 218 664-5376

/ CT4873@att.com

Telephone Number

Facsimile Number

E-mail Address

C1. Same _____
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)

Telephone Number

Facsimile Number

E-mail Address

C2. 1 888-516-2272 _____
Customer Contact (Toll Free Number)

D. N/A _____
Engineering Operations (Include address if different than above.)

Telephone Number

Facsimile Number

E-mail Address

E. N/A _____
Test and Repair (Include address if different than above.)

Telephone Number

Facsimile Number

E-mail Address

RECEIVED
FEB 02 2012

F. N/A
Emergencies (During non-office hours)

Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Mark Hepburn
Regulatory Officer (Include address if different than above.)

Same / Same / Same
Telephone Number Facsimile Number E-mail Address

H. N/A
Dual Party Mailings (Name)

Mailing Address

Telephone Number Facsimile Number E-mail Address

I. Mark Hepburn
Interim LEC Fund Mailings (Name)

1010 N St. Mary's RM 1324 San Antonio, Texas 78215-2109
Mailing Address
(210) 246-8041 / (210) 246-8152 / mh4424@att.com
Telephone Number Facsimile Number E-mail Address

J. Bebe Descoteaux
Universal Service Fund Mailings (Name)

1010 N St. Mary's Rm 1324 San Antonio, Texas 78215-2109
Mailing Address
(210) 246-8749 / 210 246-8152 / br5852@att.com
Telephone Number Facsimile Number E-mail Address

K. Mark Hepburn
Gross Receipts Mailings (Name)

1010 N St. Mary's Rm 1324 San Antonio, Texas 78215-2109
Mailing Address
(210) 246-8041 / (210) 246-8152 mh4424@att.com /
Telephone Number Facsimile Number E-mail Address

L. N/A
Lifeline Mailings (Name)

Mailing Address

Telephone Number Facsimile Number E-mail Address

Mark Hepburn
This form was completed by (print name)

Lead Cost Accountant Title Signature

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

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